



Muri Retreat

Terms & Conditions:

- The rates listed on this website are effective 1st March 2008 to 31st December 2008.
- All bookings must be paid in full prior to arrival. A minimum deposit of 25% is required to secure your reservation with the balance due no later than one month prior to arrival.
- Refunds are available subject to the cancellation policies listed below.
All payments can be made by Bank Draft, Direct Deposit, MasterCard, Visa or Amex. Payment details must be sent via a signed fax or signed e-mail attachment. Details will be included with each quote.
- Once the payment has been processed, we will send you a booking confirmation via e-mail to confirm that your reservation is complete and finalized.
- There is a 4 night minimum stay.
- All apartments are non-smoking inside, however smoking is permitted on the verandas
- Government tax of 12.5% is included in all rates.
- Airport transfers are not included in our rates, but we are happy to arrange a taxi transfer for our guests at a rate of NZ\$30.00 per couple each way. These can be arranged upon request.
- All rates are in New Zealand dollars; the official currency of the Cook Islands. Due to daily exchange rate variations we do not quote prices in other currencies.
For approximate exchange rates see www.x-rates.com.
- We reserve the right to accept or refuse any booking.

Cancellation Policy:

- All cancellation requests must be in writing by email or fax.
- All cancellations must be acknowledged by e-mail from us.
- The following cancellation fees apply to all bookings
 1. More than 30 days of expected arrival date: 25% of booking
 2. Between 30 and 15 days of expected arrival date: 50% of booking
 3. Within 14 days of expected arrival, or no show: full payment

No refunds will be issued for flight delays or other circumstances beyond the control of Muri Retreat. We recommend that you purchase travel insurance that will cover you for this type circumstance.

Arrivals:

Standard check-in time: 12:00noon

Standard check-out time: 10:00am

Early check-in from 6:00am and

Late check –out to 6:00pm is available

A fee of 50% of the nightly tariff applies. Early check-in is not available for flights arriving before 5:00am.

Departures:

For morning flights, normal 10.00am check-out would apply. If your departure is on a late afternoon or evening flight, you would have two or three departure Options, depending on flight time. Please review this section and advise the staff at Muri Retreat which option you would prefer (subject to availability):

Option 1: Normal 10:00am check-out

Option 2: Late check-out to 6:00pm for a half-night fee

Option 3: If on a late night flight, you could book through until the next morning, and have the apartment until you headed for the airport about two hours before departure.